
STILLWATER FIRE DEPARTMENT

2019 ANNUAL REPORT

MISSION STATEMENT

Our commitment is to protect life and property through dedicated service to the community.



Professionalism, Respect, Integrity, Dedication, Excellence

P.R.I.D.E.!

Stillwater Fire Department
250 Maryknoll Drive North
Stillwater, MN 55082

Telephone: (651) 351-4950
Email: fire@ci.stillwater.mn.us
Web Page: <https://www.ci.stillwater.mn.us/fire>



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MESSAGE FROM FIRE CHIEF STUART GLASER

It is my pleasure to present the 2019 Stillwater Fire Department Annual Report. SFD is honored and proud to serve each citizen and visitor to our community with **P**rofessionalism, **R**espect, **I**ntegrity, **D**edication and **E**xcellence - **P.R.I.D.E.!**

In 2019, SFD responded to more emergency incidents than in any year of the Department's 147-year history. SFD's call volume increased twelve percent (220 Calls) for a total of 2,041 incidents. As SFD continues to see our City grow and needs change, we will always be exploring ways to do things better, more efficiently, and effectively, while maintaining our commitment to our mission.

2019 Highlights:

- Implemented Tablet Command incident management software
- Purchased technical rescue equipment
- Purchased thermal imaging cameras to improve situational awareness and firefighter safety
- Improved station alerting system
- Placed order for a new class A engine from Custom Fire – estimated delivery fall of 2020
- Purchased new MSA G1 Self Contained Breathing Apparatus (SCBA's)
- Saved over \$13.6 million in property and contents due to structure fires
- Conducted over 568 inspections of businesses and occupancies
- Promoted three Paid-on Call Firefighters to Paid-on Call Firefighter/Engineers
- Presented a Department Unit Citation honoring personnel who were off duty and saved the life of a heart attack victim
- Recognized four firefighters for completing their one year probation, 1,182 hours of training, answered 362 calls for service, and were presented with their badges
- Honored seven individuals with Years of Service pins - totaling 145 years of service

In addition, SFD participated in numerous community and special events throughout the year. SFD was proud to participate as an escort for the Wall that Heals this past summer. This moving tribute to the brave men and women who gave their lives during the Vietnam War was displayed in Stillwater for several days in 2019.

Since 1872, the dedicated men and women of the Stillwater Fire Department have been protecting life and property to those who live, work and visit our community. I look forward to continuing this long standing tradition and leading SFD into the next decade.

Sincerely,

Stuart W. Glaser

Stuart W. Glaser
Fire Chief

Communities Served

CITY OF STILLWATER

Mayor
Ted Kozlowski

City Council
Ryan Collins
David Junker
Tom Weidner
Mike Polehna

City Administrator
Tom McCarty

City Clerk
Beth Wolf

CITY OF GRANT

Mayor
Jeff Huber

City Council
John Rog
Jeff Giefer
Tom Carr
Jeff Schafer

City Clerk
Kim Points

MAY TOWNSHIP

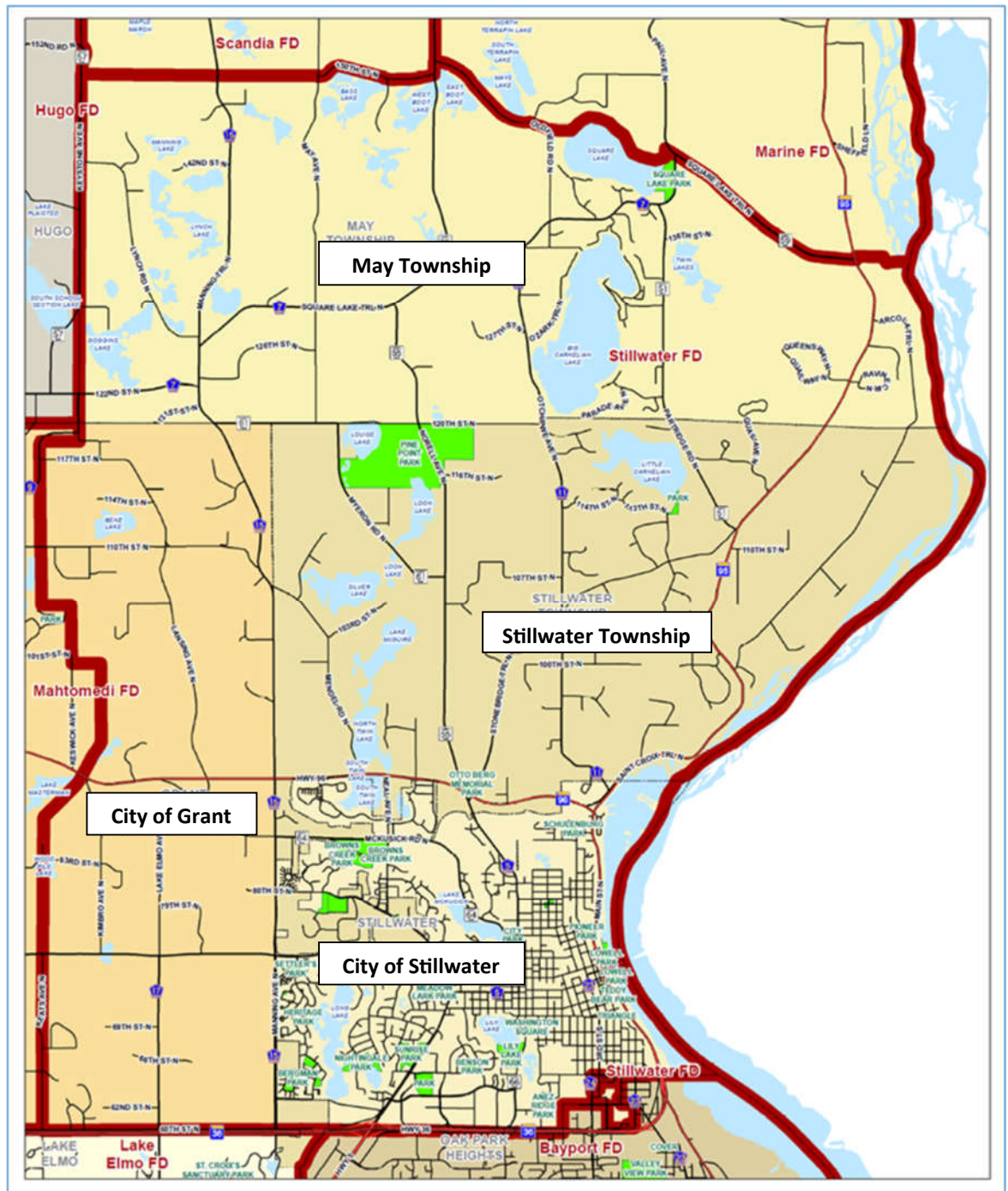
Township Supervisors
Bill Voedisch
John Adams
John Pazlar

Township Clerk
Linda Tibbetts

STILLWATER TOWNSHIP

Township Supervisors
Bonnie Haines
Mike McMahon
Rod Hunter
Tim Sinclair
Shelia-Marie Untiedt

Township Clerk
Kathy Schmoeckel



Services Provided

Fire Suppression

- ⇒ Structure - Residential/Commercial
- ⇒ Wildland/Urban Interface/Grass
- ⇒ Marine
- ⇒ Auto

Basic Life Support (BLS) Non-Transport

Emergency Medical Services

- ⇒ Medical Emergencies
- ⇒ CPR & AED Certified
- ⇒ Advanced Airway Placement
- ⇒ BLS Drug Variances
- ⇒ Assist Lakeview EMS
- ⇒ Blood Pressure Wellness Checks

Code Enforcement/Inspections

- ⇒ New Construction
- ⇒ Commercial
- ⇒ Multi-Family Residential
- ⇒ Daycare/Foster Care
- ⇒ Special Events

Fire & EMS Education

- ⇒ In-service training for business - Fire Extinguisher, AED and CPR
- ⇒ Drills and Exercises - conduct drills, exercise and review emergency plans for assisted living facilities and area businesses

Community Support

- ⇒ Community Events

- ⇒ Station Tours

Technical Rescue

- ⇒ Auto/Machinery Extrication
- ⇒ High Angle Rope
- ⇒ Confined Space
- ⇒ Collapse
- ⇒ Hazardous Materials
- ⇒ Hostile Event Response
- ⇒ Terrorism

Water/Ice Rescue

- ⇒ Surface
- ⇒ Dive - Washington County Fire
- ⇒ Department Dive Team
- ⇒ Boat - River and Lakes

Fire Prevention & Life Safety Education

- ⇒ School Visits and Activities
- ⇒ Open House
- ⇒ Senior Center Presentations
- ⇒ General Emergency Preparedness and Fire Safety Presentations

Maintenance

- ⇒ City Fire Hydrants - Assist Water Department with annual required maintenance and flushing
- ⇒ Fire Station - Maintain building, grounds, and mechanical equipment
- ⇒ Trucks/Response Equipment - Daily inspections and inventory of apparatus and equipment



Car Accident



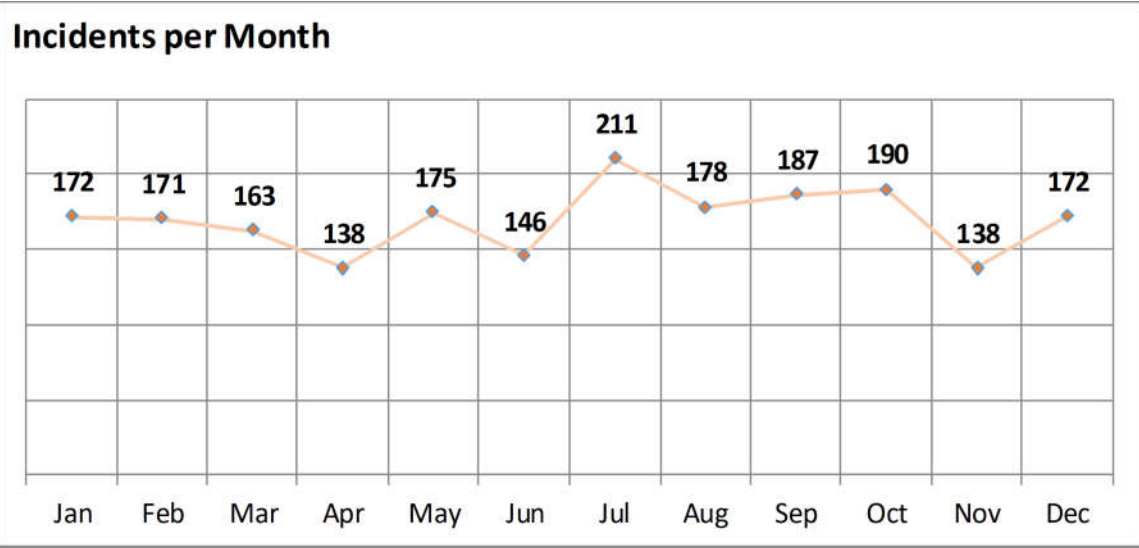
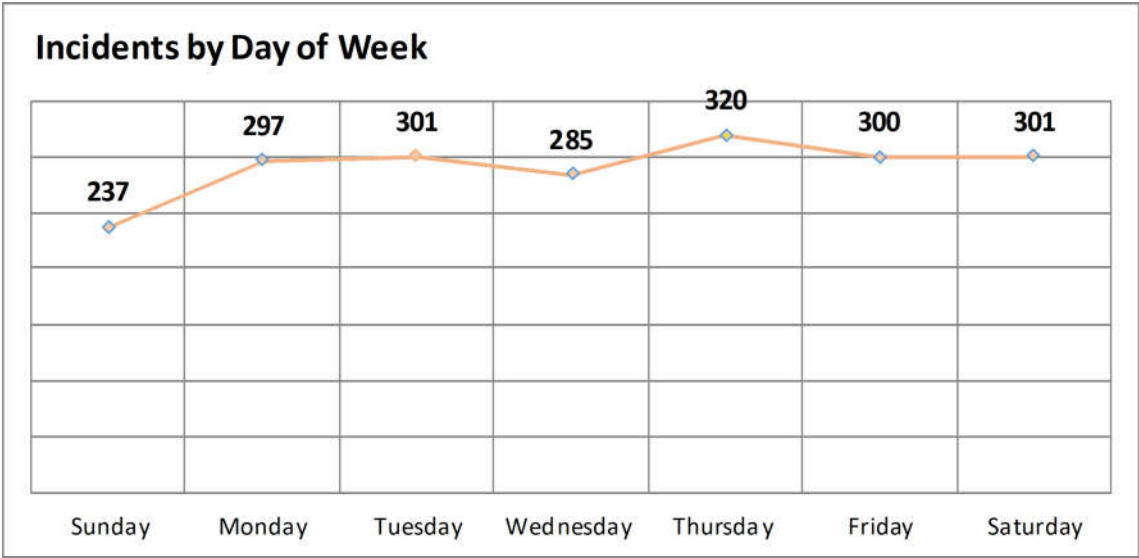
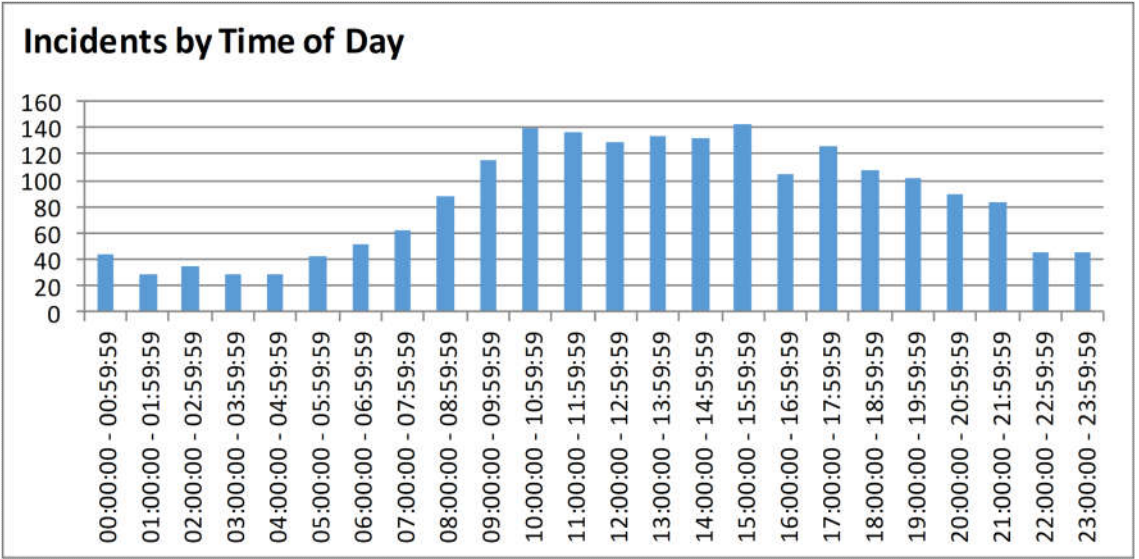
Hazardous Material

Organizational Chart



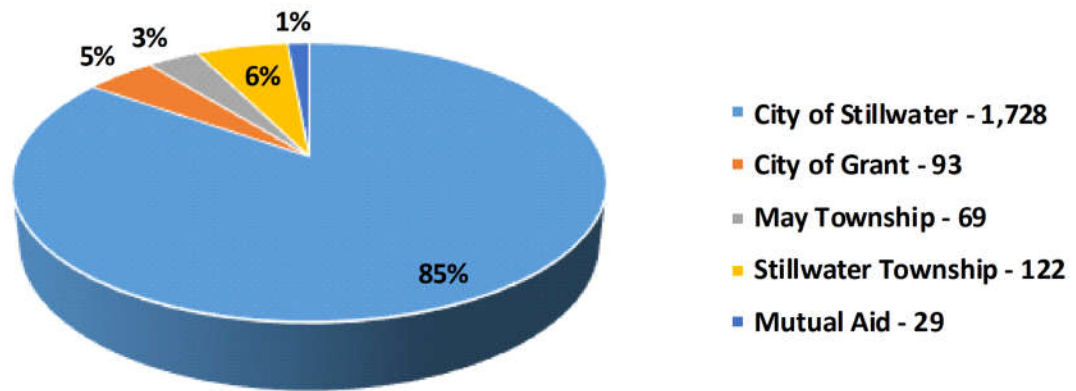
The Stillwater Fire Department is a combination Department consisting of 12 career fire personnel and up to 30 paid-on-call personnel. Career staff consists of the Fire Chief, Deputy Chief/Fire Marshal, Assistant Chief of Operations, three shift Captains, six Firefighter/Engineers and a .75 Data Specialist support position. The Department is staffed 24/7/365 days per year with a minimum of two personnel.

Response Summary

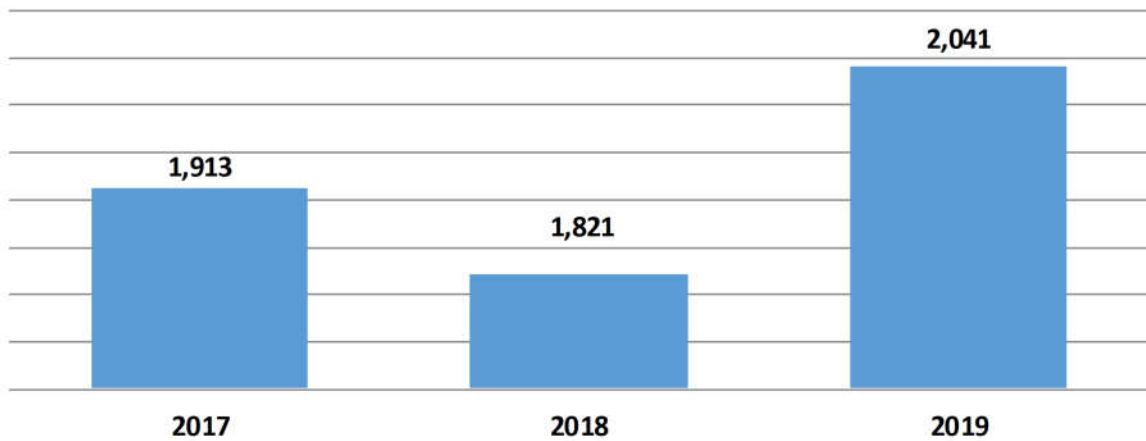


Response Summary

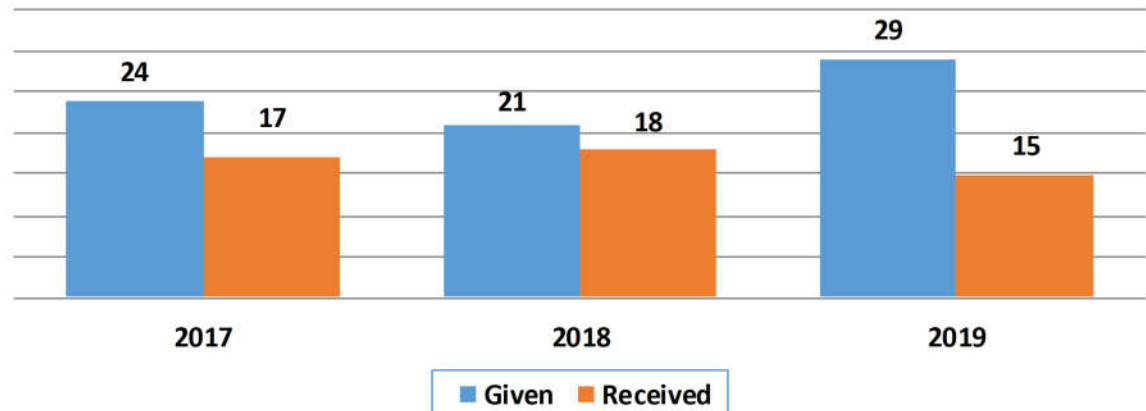
Calls by District



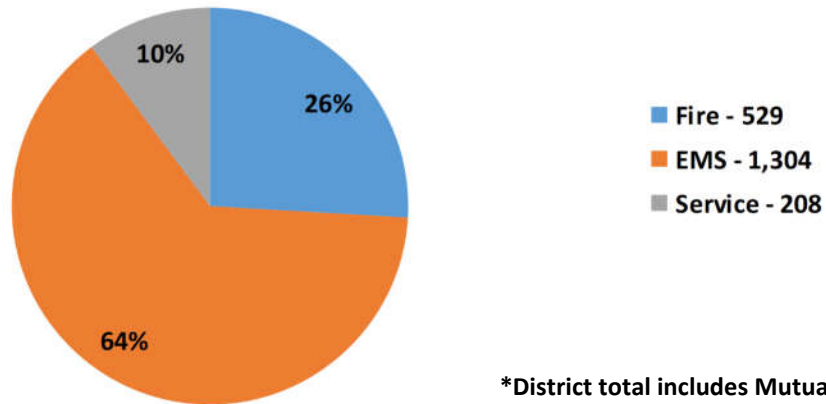
Annual Run Response Trend



Mutual Aid

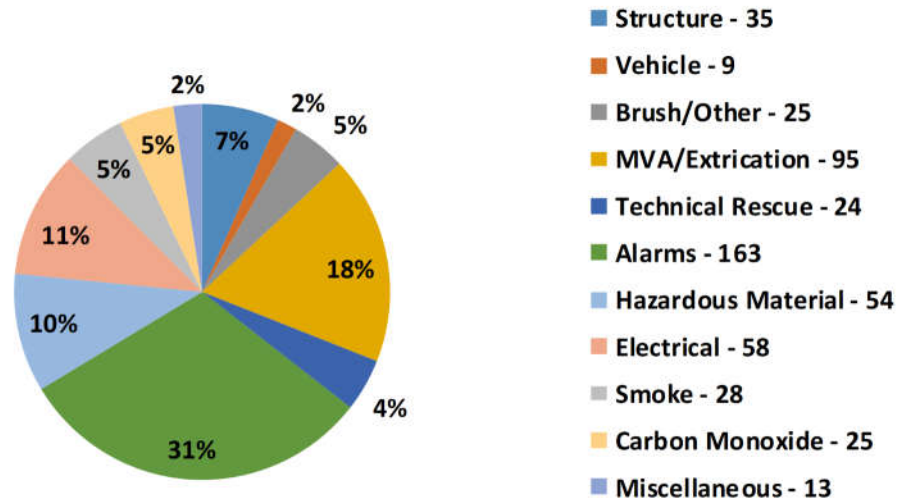


*** City of Stillwater, City of Grant, May Township
Stillwater Township**

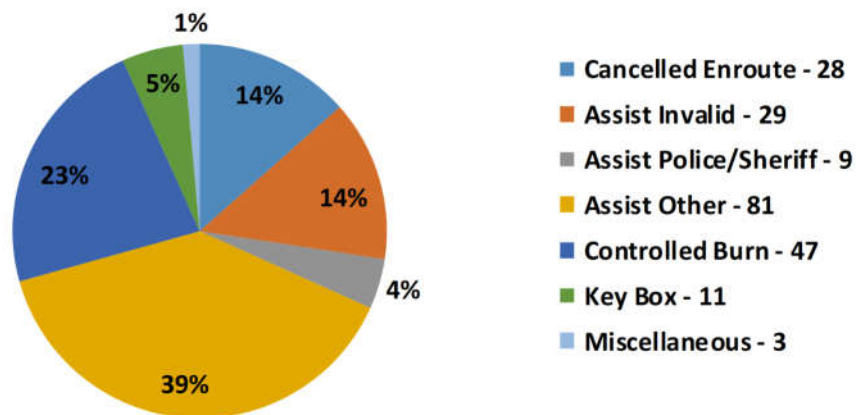


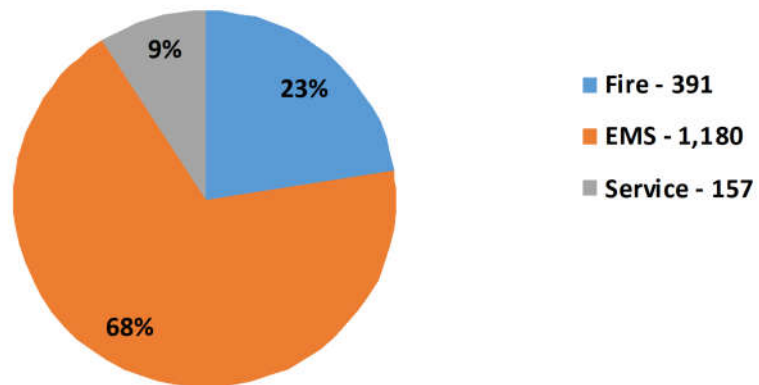
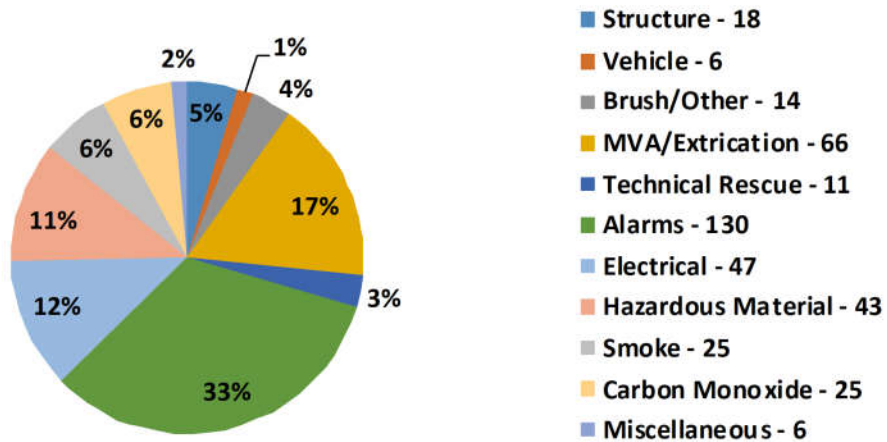
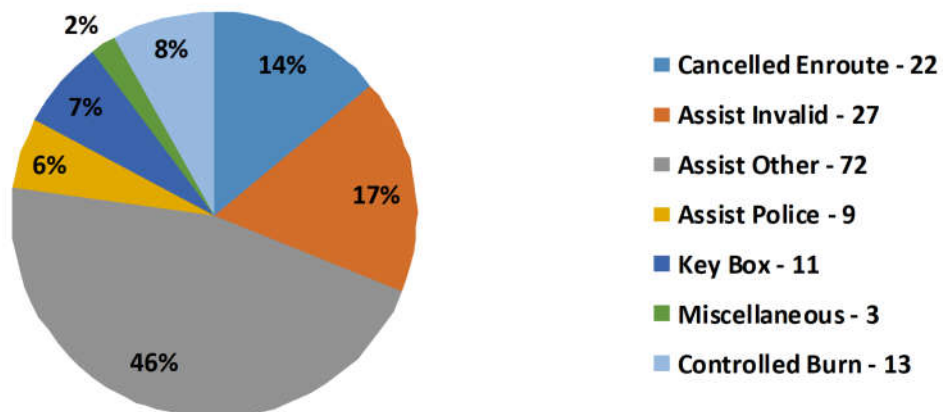
*District total includes Mutual Aid Calls

Fire Calls

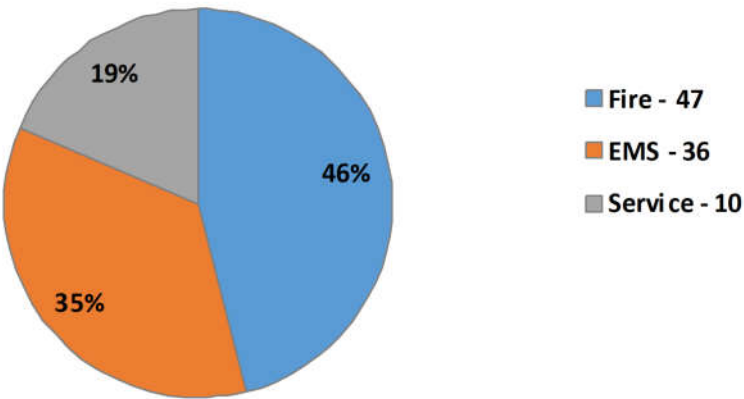


Service Calls

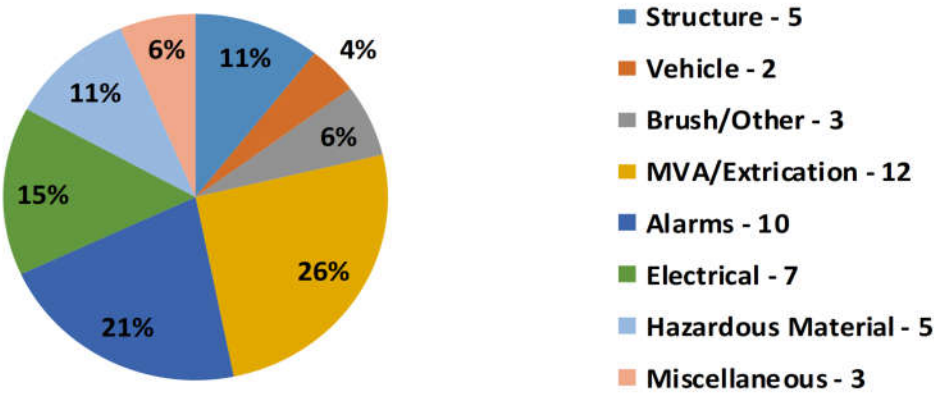


City of Stillwater**Fire Calls****Service Calls**

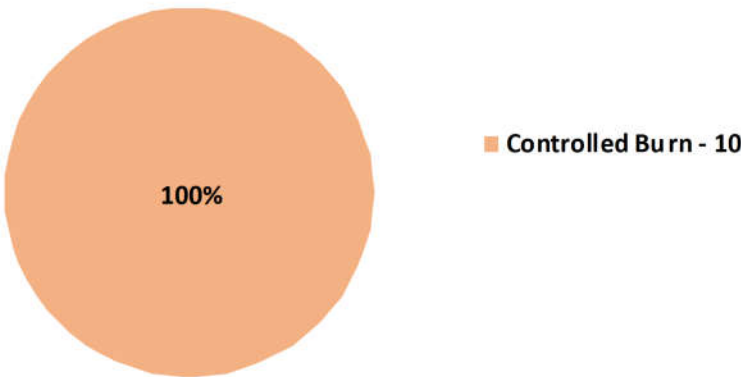
City of Grant



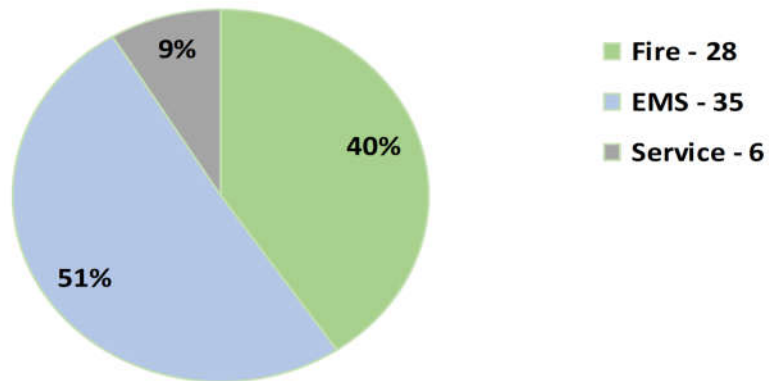
Fire Response



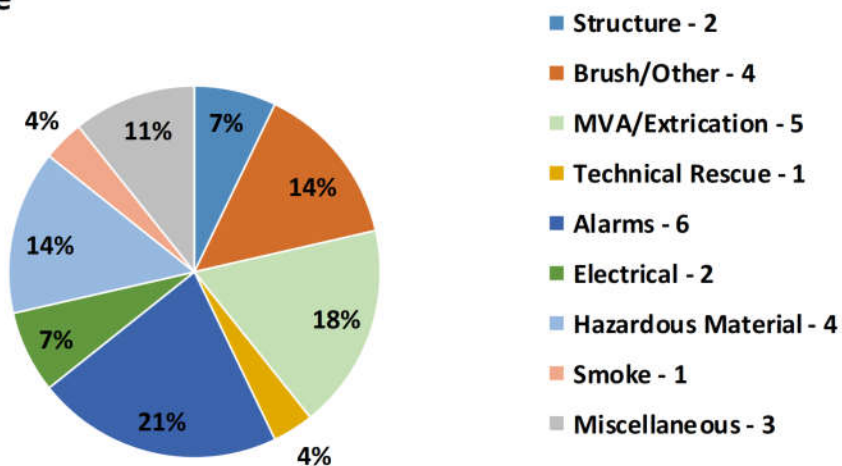
Service Calls



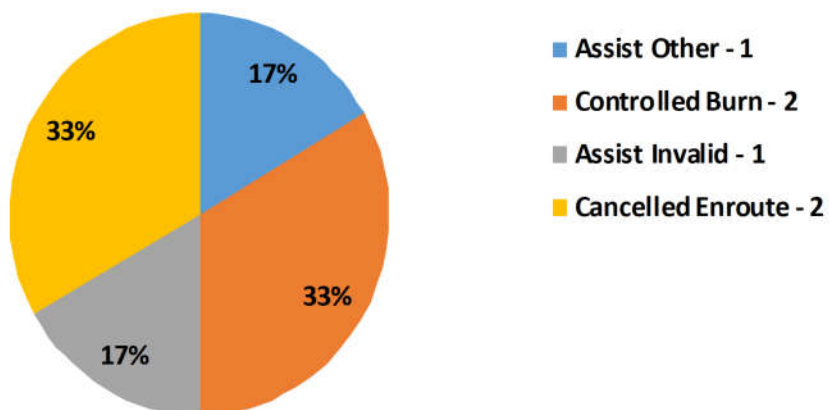
May Township



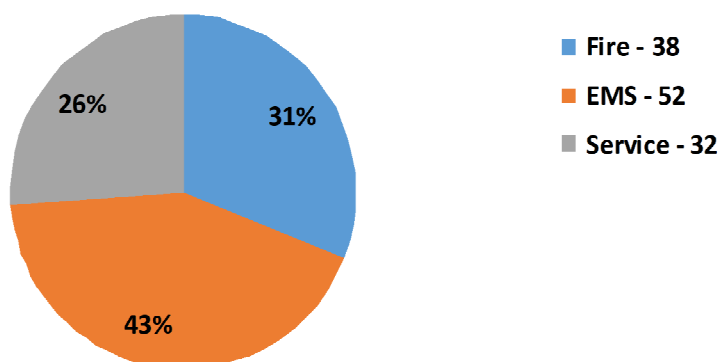
Fire Response



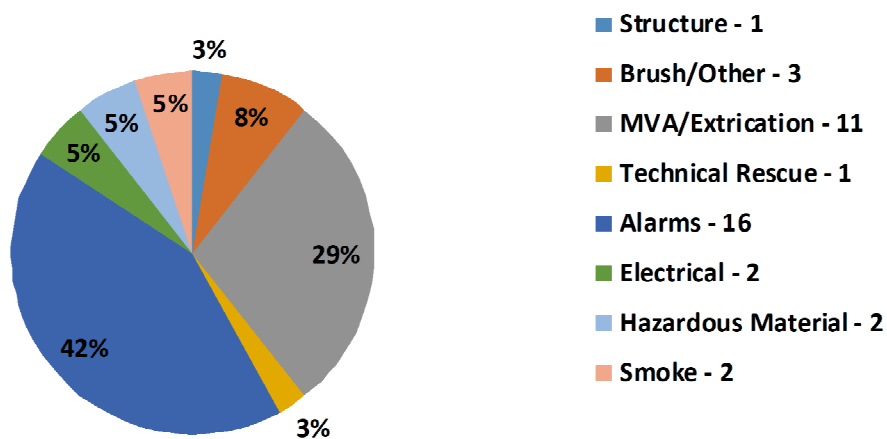
Service Calls



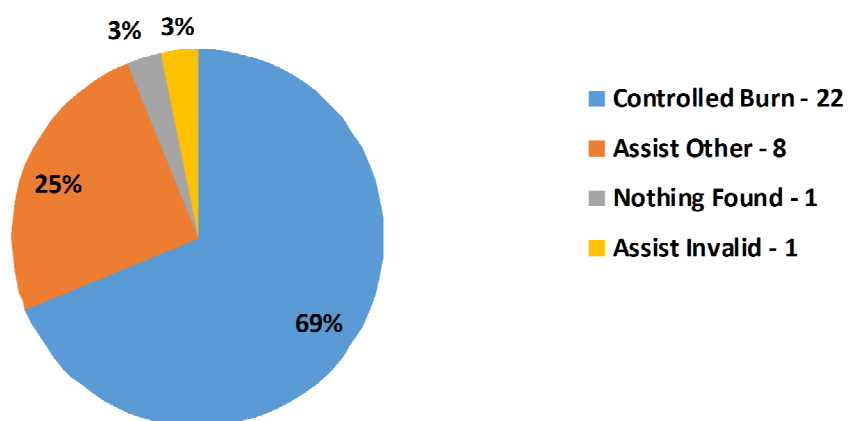
Stillwater Township



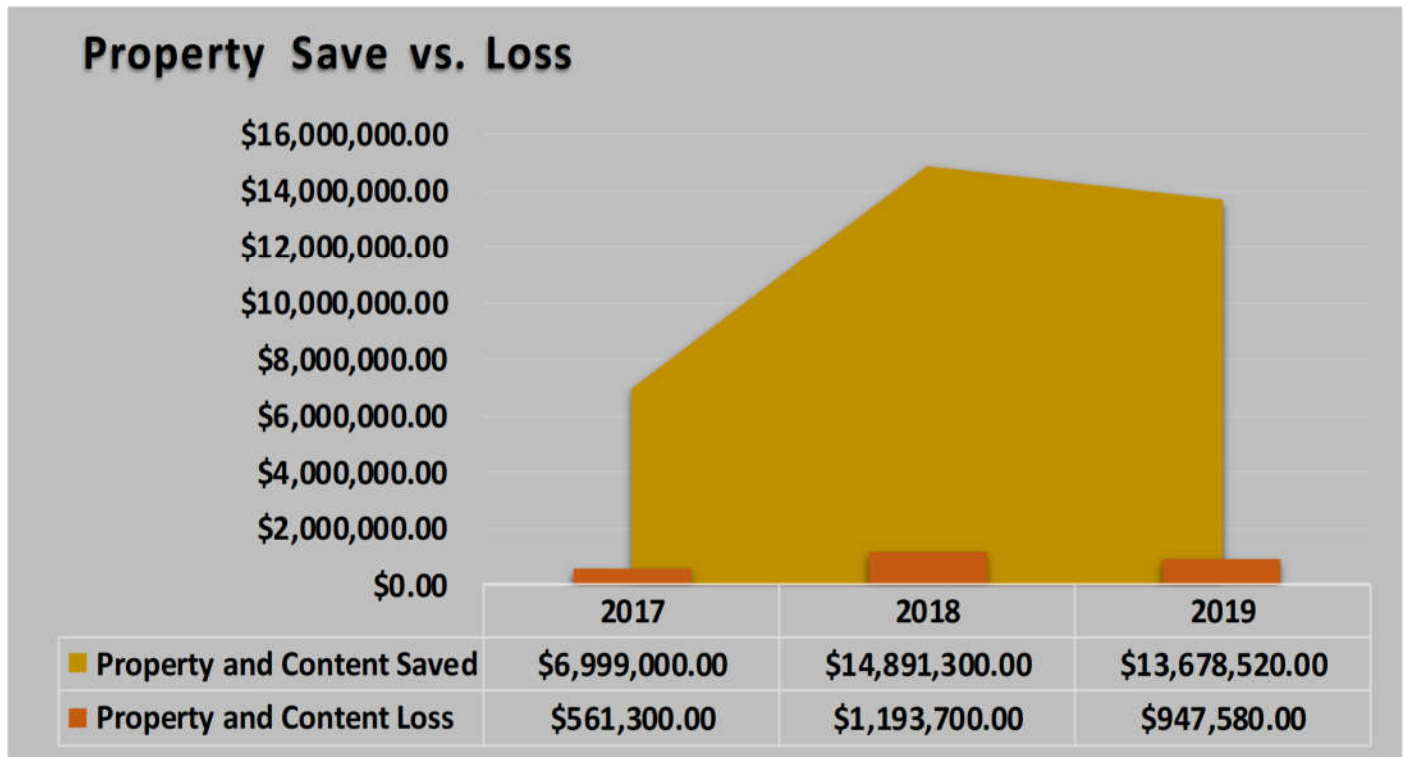
Fire Response



Service Calls



Property and Content Saved



Cost estimates are derived from property value records from the Washington County Property Records and Taxpayer Services

Code Enforcement



SFD personnel tour The Lakes at Stillwater Senior Living Community

Stillwater Fire Department conducts inspections and plan reviews annually. Inspections consist of new construction, commercial business, multi-family residential, daycare providers, special event reviews and general company fire inspections of existing structures.

Conducting tours with our personnel of new or remodeled businesses is critical to ensure safety and efficient response for each member.

During 2019 Stillwater Fire Department personnel conducted:

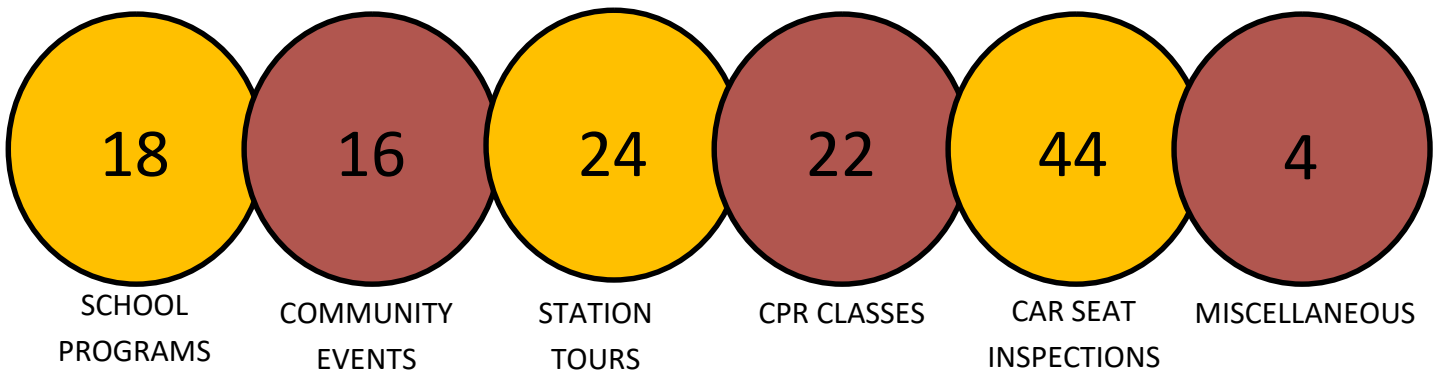
- 568 Inspections
- 313 Consultations
- 69 Permit and plan reviews
- 518 Hydrants flushed - remaining 562 were flushed by the Water Department

FIRE PREVENTION



Captain Chad Jansen and Firefighter Ryan Sarner present to a pre-school group.

PUBLIC EDUCATION EVENTS



Total number of individuals reached:

- Students - 1,977
- CPR Recipients - 323
- Education for Seniors - 15
- SFD Open House - 650
- Station Tours - 279
- Car Seat Inspections - 88
- Fire Extinguisher Recipients - 109
- Community Events - 7,026 (Lumberjack Days, 4th of July, Veterans Day, Memorial Day, Night to Unite Celebrations)

10,467 +

Improvements

- ◇ Purchase of new 800 MHz radios
- ◇ Installation of window tint safety film
- ◇ Purchase of tech rescue equipment
- ◇ Replacement of several sets of turnout gear
- ◇ Upgrades in iPad and in vehicle information technology
- ◇ Installation of station alerting system
- ◇ Utilization of electronic maintenance and inventory system Target Solutions Check It Program
- ◇ Implementation of Tablet Command CAD dispatching software
- ◇ Purchase of new Engine from Custom Fire (Delivery in 2020)
- ◇ Purchase of new MSA G1 SCBA's (In service early January)
- ◇ Purchase of individual Thermal Imaging Cameras to improve situational awareness

Grant Funding/Reimbursements

Grant	Amount
Minnesota Board of Firefighter Training and Education	\$7,220.00
Margaret Rivers - Zoll Monitor	\$3,000.00
Lion's Club - Zoll ResQPump	\$1,409.00
Stillwater Eagles 94 - Water Rescue Equipment	\$2,000.00
Relief Association - Firefighting Training Smoke Machine	\$1,400.00

Performance Survey

During the year, customer service post cards were mailed to individuals that had contact with the Stillwater Fire Department. SFD has a consistent return rate of 35% of completed and returned cards. Individuals have an opportunity to request a call back and were free to leave comments about the service received. Below the chart are some of the comments that SFD received.



- Thank you for coming to my home.
- Fire is so scary and they made sure it was out and the house was safe.
- A rating of 4 (excellent) is not high enough.
- Thank you for your prompt and courteous help when I foolishly started my car on fire.
- Amazing response.
- You are amazing and we appreciate your service.

TRAINING

ACTIVITY



SFD personnel hold the following certifications:

- Firefighter I
- Firefighter II
- Emergency Medical Responder (EMR)
- Emergency Medical Technician (EMT)
- Advanced EMS Certification
- Hazardous Materials Operation Level
- Terrorism Awareness Training
- Fire Apparatus Operator
- Technical Rescue
- Vehicle Extrication
- Confined Space



TRAINING HOURS

FIRE TRAINING:

2,265.25

Hours

EMS TRAINING:

742.50

Hours

HAZMAT TRAINING:

340

Hours

TECHNICAL RESCUE
TRAINING

309

Hours

Personnel Updates

With Deepest Sympathy



Tim Peltier retired after he faithfully served the Stillwater Fire Department and citizens of Stillwater for over 25 years. Tim's contributions and dedication to the citizens of Stillwater and his fellow firefighters defined his career. Tim's talents, professionalism and friendship will be greatly missed.

On November 6, 2019, Tim Peltier passed away after a courageous battle with cancer at age 56. Tim will be remembered for his dedication to the Department, hard work ethic and always having a smile on his face.

Years of Service



Firefighter/Engineer
Tim Bell
50 Years of Service



Captain
Steve Zoller
25 Years of Service



Firefighter/Engineer
Rob Peltier
20 Years of Service



Lieutenant
Jeff Roettger
20 Years of Service



Captain
Chad Jansen
15 Years of Service



Firefighter
Steve Hamond
10 Years of Service



Firefighter/Engineer
Ben Wojcik
5 Years of Service

Stillwater Fire Department was proud and honored to award years of service pins and recognition to these individuals. These seven dedicated members of the Stillwater Fire Department have devoted a total of 145 years of service at the end of 2019.

We thank you for your dedication to the City of Stillwater, City of Grant, May Township and Stillwater Township and all its citizens and visitors.

Badge Presentation

Congratulations to Firefighters Jake England, Tony Harrington, Ryan Sarnier and Anthony Wald who were presented with their SFD badges on November 5, 2019. These four firefighters completed a combined 1,182 hours of training during their one year probation period and answered 362 calls for service. They are now official members of the Stillwater Fire Department family, and we look forward to many years of service and commitment.



Firefighter
Jake England



Firefighter
Tony Harrington



Firefighter
Ryan Sarnier



Firefighter
Anthony Wald

Personnel Updates

Promotions

SFD promoted three Paid-on-Call Firefighters to Paid-on-Call Firefighter/Engineer. These positions play a crucial role in meeting staffing levels. Congratulations to Firefighter/Engineer Todd Kockelman, Seth McCauley and Ben Wojcik on your promotion.



Todd Kockelman



Seth McCauley



Ben Wojcik

Resignations

Dave Martin resigned from the Department after serving almost two years as a Paid-On-Call Firefighter for the City of Stillwater. We thank Dave for his service to the citizens, community and City of Stillwater and wish him well in the future.

Certificate of Excellence



Ryan Sarner

Paid-on-Call personnel are required to meet minimum quarterly run response requirements. Firefighter Ryan Sarner responded to 143 calls for service and went above and beyond and averaged over 71% call response for the year. Ryan was awarded a Certificate of Excellence for the Highest Run Percentage made in 2019. Congratulations and thank you Ryan for your dedication to the Stillwater Fire Department and the citizens we serve.

Unit Citation



Chief Glaser, Assistant Chief Zeuli, Firefighter/Engineer Jon Bell, Firefighter/Engineer Jake Bell, Firefighter/Engineer Derek Nelson, Phil Gresafe

On February 1, 2019, Assistant Chief Chris Zeuli, and Firefighter/Engineers Jon Bell, Jake Bell, Derek Nelson, and former firefighter Phil Gresafe were off duty on vacation at the Thunderbird Lodge in International Falls Minnesota when another patron experienced a medical emergency. Upon recognizing the seriousness of the situation, Chris, Jon, Jake, Derek and Phil immediately took action and began life sustaining efforts by performing bystander CPR. These initial actions provided critical time prior to the arrival of the local EMS provider who transported the patient and provided the additional critical care needed to save his life.

Meals from the Heart

Members of the Stillwater Fire Department participated in the Battle of the Badges, “Let’s Give Hunger the Business” meal-packing event sponsored by Meals From The Heart. SFD packaged 2,340 meals that will help our local food shelves. SFD won the inaugural event.



Firefighter/Engineer Rob Peltier, Captain Chad Jansen, Deputy Chief Tom Ballis, Gina Zeuli, Firefighter Ryan Sarner, Assistant Chief Chris Zeuli, Firefighter/Engineer Todd Kockelman, Firefighter Joe Forliti, Firefighter/Engineer Tim Bell, Chief Stuart Glaser



Trunk or Treat



Firefighter/Engineer Bill Peltier, Firefighter/Engineer Matt Richardson, Captain Chad Jansen



Grant Parade

“Remember that the happiest people are not those getting more, but those giving more.”

H. Jackson Brown Jr.

Frequently Asked Questions

What do firefighters do when not responding to a call?

Firefighters are responsible for many duties in addition to responding to calls, some of these responsibilities include:

- Emergency vehicles and equipment are inspected and maintained daily to ensure they are ready at all times
- Fire inspections and pre-fire planning are conducted to prevent or prepare for fire responses
- Conduct public education sessions and station tours
- Station cleaning and maintenance of the building and grounds is performed by the firefighters
- Regularly scheduled classes, daily training, drills are conducted to maintain and enhance their skills
- Always be prepared to respond to an emergency call at any time

How do I get a copy of a fire report?

Contact SFD at (651) 351-4963 during the hours of 9:00 a.m. to 3:00 p.m., Monday through Friday and staff will assist you in obtaining a report.

Can I put plants around fire hydrants?

Per Minnesota State Fire Code 507.5.5 a 3 (three) foot clear space maintained around the circumference of fire hydrants.

Can I paint the fire hydrant in my yard? If not, who do I contact?

No. The Water Department maintains all fire hydrants. They can be reached at (651) 439-6231.

Can I get my blood pressure checked at the fire department?

Yes, stop by SFD between the hours of 9:00 a.m. to 3:00 p.m., Monday through Friday and someone will be able to take your blood pressure.

Do you offer CPR or Hands Only CPR classes?

Yes we do. Contact Assist Chief Chris Zeuli at (651) 351-4972 to sign up for a class.

Can I get a tour of the Fire Department?

Call (651) 351-4963 or email fire@stillwater.mn.us. We would need to know how many people would be in the tour, ages, and the dates and times that would possibly fit your schedule. We will call and confirm the date and time.

Where can I go to get my child's safety seat checked?

Stillwater Fire Department has a certified technician that can assist during business hours. Call (651) 351-4963 to make an appointment.

Can I have a recreational fire?

Yes, recreational fires are allowed in the City of Stillwater without a permit if you follow these regulations.

The size is not to exceed 3' in diameter and 2' in height; the fire must be contained within an approved fire pit and located 25 feet from a structure or other combustible materials. The fire must be attended by an adult at all times. Only clean, dry wood may be burned. No leaves or construction material. You also need to have a garden hose connected or an extinguishing device readily available. For a fire larger than what is listed for a recreation fire you will need to get a burning permit. The Fire Department has the authority to cancel burning and extinguish the fire if they feel the fire is a public safety hazard or we receive complaints of nuisance smoke.

How do I get a burn permit?

Stop by the fire department located at 250 Maryknoll Drive North Monday through Friday during the hours 9:00 a.m. to 3 p.m. to fill out an application. The fee is \$20.00 payable by check or credit card.

For burn permits outside the City limits contact the following:

- City of Grant: Joyce Welander, (651) 303-0657 or Jeff Schafer (651) 653-0743
- Stillwater Township: Steve Nelson (651) 439-0796
- May Township: John Klenk (651) 275-1336